

Support at Home Price List

Client Template | Effective from 1 November 2025

Clear service pricing, participant contribution information and service type guide for funded aged care services at home.

Important information for participants

This price list explains M & I Homecare service prices and how different Support at Home service categories are charged. It should be provided with the participant service agreement, care and services plan, individualised budget and monthly statement process. If a service is not listed, requires equipment/products, or is delivered by an associated provider, M & I Homecare will provide a quote or written variation before the service is delivered.

What this price list includes

Area	What the participant receives
Service prices	Clear M & I Homecare rates for common Support at Home services.
Service type guide	Plain-language explanation of what care may sit under each service type.
Contribution guide	One government contribution table only, so information is not repeated.
Financial transparency	Information about invoices, monthly statements, individualised budgets and quoted services.
Acknowledgement	A section to record that the price list was provided and explained.

Clinical support prices

Clinical supports are health-related services and care coordination supports. The participant contribution guide appears once later in this price list.

Service type	Weekday 7AM-7PM	Weekday 7PM-7AM	Saturday	Sunday	Public holiday
Nursing - Clinical Care	\$140.00/hr	\$155.00/hr	\$195.00/hr	\$235.00/hr	\$270.00/hr
Allied Health Service	\$208.00/session	N/A	\$228.00/session	\$228.00/session	N/A
Care Management	10% allocation	10% allocation	10% allocation	10% allocation	10% allocation

What care may be included under Clinical supports

• Registered nursing and enrolled nursing care	• Clinical assessment, observation and monitoring
• Wound care and skin integrity support	• Continence-related clinical support
• Medication monitoring and medication-related escalation within scope	• Physiotherapy, occupational therapy, podiatry, dietetics or other approved allied health
• Care planning, care review and clinical coordination	• Risk assessment, deterioration escalation and multidisciplinary communication

Independence support prices

Independence supports help participants stay safe, active, connected and independent in daily life. The participant contribution guide appears once later in this price list.

Service type	Weekday 7AM-7PM	Weekday 7PM-7AM	Saturday	Sunday	Public holiday
Personal Care	\$90.00/hr	\$98.50/hr	\$106.50/hr	\$119.00/hr	\$140.00/hr
Social / Companionship Support	\$90.00/hr	\$98.50/hr	\$106.50/hr	\$119.00/hr	\$140.00/hr
Transport - Vehicle Usage	\$1.85/km	\$1.85/km	\$1.85/km	\$1.85/km	\$1.85/km
Sleepover - Inactive 10PM-6AM	\$430.00/night	\$430.00/night	\$550.00/night	\$650.00/night	\$750.00/night

What care may be included under Independence supports

• Showering, dressing, grooming and hygiene support	• Toileting, continence routines and personal comfort support
• Mobility assistance, transfers and safe movement around the home	• Assistance with self-administration of medication where approved and documented
• Individual social support and companionship	• Accompanied activities, appointments and community access
• Transport support for approved care-related activities	• Inactive sleepover or respite-style support where agreed in the care plan

Everyday living support prices

Everyday living supports assist with keeping the home environment safe, clean and manageable. The participant contribution guide appears once later in this price list.

Service type	Weekday 7AM-7PM	Weekday 7PM-7AM	Saturday	Sunday	Public holiday
Domestic Assistance	\$90.00/hr	\$98.50/hr	\$106.50/hr	\$119.00/hr	\$140.00/hr
Gardening & Home Maintenance	\$110.00/hr	N/A	\$125.00/hr	\$125.00/hr	N/A

What care may be included under Everyday living supports

• General house cleaning and household tidying	• Laundry assistance and linen changes
• Shopping assistance where approved	• Meal preparation support
• Basic gardening and lawn mowing	• Minor home maintenance and safety-related upkeep
• Support to maintain a clean and safe living environment	• Other approved everyday living supports documented in the support plan

Other approved service types and quoted items

Service / item	Price method	Plain-language explanation
Assistive technology and equipment	At cost / quote	Quoted before supply and only provided where approved and agreed.
Home modifications	Quote before work starts	Requires assessment, approval and written quote before delivery.
Specialised consumables	At actual cost	Charged only where not included in the ordinary service rate and agreed with the participant.
Associated-provider services	Quoted / pass-through	Applies where a third-party or associated provider delivers the service. The participant must be told who is delivering the service and the price before delivery.
Services not listed	Written quote / variation	M & I Homecare will confirm the price, service category and contribution arrangement before the service is delivered.

Care management allocation

Under Support at Home, 10% of the participant's quarterly budget is allocated to care management. Care management supports assessment, care planning, service coordination, risk monitoring, review, budget monitoring, communication and clinical escalation. This allocation should be shown in the participant's individualised budget and monthly statement.

Government participant contribution guide - from 1 November 2025

This table is provided once in the price list to help participants understand the government contribution categories. Actual contributions depend on the participant's transition status and Services Australia income and assets assessment.

Participant / assessment outcome	Clinical supports	Independence	Everyday living
Grandfathered participant with no income-tested care fee	0%	0%	0%
Full pensioner	0%	5%	17.5%
Part pensioner / Commonwealth Seniors Health Card holder	0%	5% to 50%	17.5% to 80%
Self-funded retiree	0%	Up to 50%	Up to 80%

Service type guide - what care sits under each service type

Service category	Service type	What care may be included
Clinical supports	Nursing - Clinical Care	Nursing assessment, clinical observation, wound care, health monitoring, escalation of deterioration, clinical review and documentation.
Clinical supports	Allied Health Service	Physiotherapy, occupational therapy, podiatry, speech pathology, dietetics, exercise physiology or other approved therapy services.
Clinical supports	Care Management	Care planning, review, budget monitoring, service coordination, risk monitoring, communication and support to adjust services when needs change.
Independence	Personal Care	Support with showering, dressing, grooming, toileting, continence routines, mobility, transfers and daily personal routines.
Independence	Social / Companionship Support	One-to-one social support, supported activities, community participation, culturally appropriate engagement and wellbeing support.
Independence	Transport - Vehicle Usage	Transport for approved appointments, activities and community access where agreed in the care plan and budget.
Independence	Sleepover - Inactive	Overnight presence from 10PM to 6AM where continuous active support is not required but support presence is agreed.
Everyday living	Domestic Assistance	Cleaning, laundry, shopping assistance, meal preparation support and practical household tasks.
Everyday living	Gardening & Home Maintenance	Basic gardening, lawn mowing, minor home maintenance and safety-related upkeep of the home environment.
Quoted / at cost	Equipment, products and associated-provider services	Quoted or charged at cost where approved and agreed before supply or delivery.

Client information, invoices and statements

M & I Homecare should provide clear information before services begin and whenever services, prices or contributions change. This supports participant choice, informed consent, financial transparency and audit readiness.

Record	What it should show
Service agreement	Agreed services, start date, provider details, variation process, pricing information and participant acknowledgement.
Individualised budget	Approved budget, planned services, estimated cost, care management allocation, contribution estimate and remaining budget.
Invoice	Service date, service type, duration/quantity, applicable rate, participant contribution and amount payable.
Monthly statement	Services delivered, funds used, participant contributions, remaining funds and any adjustments.
Quote or variation	Any service not already listed or any third-party/associated-provider service must be quoted before delivery.

Cancellation policy

Cancellation situation	Fee
More than 24 hours notice	No charge
Less than 24 hours notice	Up to 100% of the scheduled service fee may apply
Unable to access property / participant not available	Full scheduled service fee may apply
Provider cancellation	No charge

Provider issue checklist

This checklist helps M & I Homecare evidence that the participant received and understood the price list and related financial information.

Check	Evidence to keep
Price list provided before or at commencement	Copy on participant file or onboarding record.
Pricing explained in plain language	Case note, signed acknowledgement or onboarding checklist.
Individualised budget explained	Budget copy and discussion record.
Contribution category discussed	Service agreement, budget notes or statement note.
Invoices and monthly statements explained	Billing information record and participant communication note.
Associated-provider / quoted items explained	Written quote, variation or consent record before delivery.

Participant acknowledgement

I acknowledge that I have received and had the opportunity to discuss this M & I Homecare Support at Home Price List, including service prices, service types, participant contribution guide, cancellation policy, invoices, monthly statements and individualised budget information.

Participant name	
Representative / supporter	
Date provided	
M & I staff member	
Signature / acknowledgement	

Document control: Version 3.0 | Effective 1 November 2025 | Review by 1 July 2026 or earlier if Support at Home pricing, contribution, service list or M & I Homecare rates change.